



## Terms and Conditions for 2023 Grand Opening Giveaways

### When can you enjoy this offer

1. The promotional period for the offer is from 01 January 2023 to 31 March 2023.

### What is the offer

2. During the promotional period, if you Create An Account on [www.elephantplease.com](http://www.elephantplease.com), complete the Verification Process and list item(s), you can receive the following offers:

Verification level achieved	Items listed	Cash coupons
Email verification	One (1)	10 x HKD10 = HKD100
Phone Number verification	Two (2)	10 x HKD20 = HKD200
Government-Issued Photo ID verification	Five (5)	11 x HKD20 = HKD220 2 x HKD80 = HKD160

For the avoidance of doubt, you can receive a maximum of HKD680 in cash coupons under this offer.

3. Each person, as identified by the registered email address, phone number or government-issued photo id, or any other means, can only receive the offer once.

### How can you enjoy the offer

4. You can enjoy the offer if you:
  - a. have successfully completed creating an account during the promotional period;
  - b. hold an Elephant Please account in good standing;
  - c. have achieved the respective tiers of the verification levels and items listed; and
  - d. have successfully made an Order on Elephant Please.
5. The cash coupons, in terms of promo code, will be issued to you via email within seven (7) business days of achieving the respective verification level and items listed.
6. Only one (1) promo code can be redeemed per order.
7. Each promo code can only be used once.
8. The promo codes issued can only be applied to orders made using the same account.
9. The cash coupon can only be applied when the order is above the face value of the respective cash coupon. For example, a HKD10 cash coupon can only be applied when the order is HKD10.01 or above; a HKD20 cash coupon can only be applied

when the order is HKD20.01 or above; an HKD80 cash coupon can only be applied when the order is HKD80.01 or above.

10. The cash coupons will expire sixty (60) calendar days upon being issued.

#### **Read before you enjoy the offer**

11. You do not need to make a separate registration before or after creating an account.

12. If coupons are applied to orders that are subsequently cancelled, the coupon will be rendered void and a replacement will not be issued.

13. You cannot exchange the offer for cash, other products, services or discounts or transfer the offer.

14. The Terms of Use of the Elephant Please platform will apply.

15. We can change or cancel the offer or amend the terms and conditions. Please check our website for the latest details, availability and terms and conditions of the offer.

16. If we believe you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer, we will debit your initial payment methods or invoice you to take back any offer you have enjoyed and/or cancel your account.

17. In case of disputes arising out of this promotion, our decision shall be final and conclusive.

18. We write the terms and conditions of the offer under Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

#### **What these terms mean**

19. "Create An Account" refers to the process in which personal information is supplied to Elephant Please for the purpose of using Elephant Please, with the acceptance of the Terms of Use and other policies.

20. "Elephant Please" refers to the platform that is operated by Elephant Please Limited, including but not limited to the platform hosted on the website and on the application.

21. "Items listed" refers to the number of items added/created by the user through the "New Item" button. The total number of items listed will be reflected on the number on the left of "My Items"

22. "Order" refers to an agreement made between the lender and renter.

23. "Verification Process" refers to the process in which links or one-time passwords are obtained from the provided email address and phone number, and the uploading of government-issued photo ID.

Issued by Elephant Please Limited